



The Certified Quality Process Analyst Handbook

By Eldon H. Christensen, Kathleen M. Coombes-Betz, and Marilyn S.

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This new handbook was developed to assist those preparing for the Certified Quality Process Analyst certification. It covers the certification Body of Knowledge explicitly and comprehensively. The book and certification are aimed at the paraprofessional who, in support of and under the direction of quality engineers or supervisors, analyzes and solves quality problems and is involved in quality improvement projects. This book is perfect for both recent graduates and those with work experience who want to expand their knowledge of quality tools and processes.

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